

CVPS

Ticketless Valet



Provide customers with convenience and a more contactless valet environment and reduce lost ticket situations all with Ticketless Valet.

With CVPS Ticketless Valet customers provide their mobile telephone number during the arrival process and receive an electronic valet ticket via SMS. The retrieval process is simplified with electronic retrieval requests, secure online payment, and satisfaction surveys.

Features:

- Electronic tickets
- No apps to download
- Entire process is SMS and web-based
- Mobile numbers masked for privacy
- Supports mobile credit card payment
- Supports customer satisfaction surveys
- · Color-coded payment status
- Reduces lost claim check situations
- Customization, including branding, available



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Arrival

1



Upon arrival, the valet enters the customer's mobile phone number into The Valet App Retrieval

4



Once the link is selected, the electronic ticket is displayed; here the customer can remotely request their vehicle

2



The customer's mobile phone number is masked to protect their privacy

5



Streamline the retrieval process and offer customers an added layer of conveniece with mobile payments

3



The customer then receives a text message with a link to their electronic ticket

6



The QR code is color coded to easily indicate the payment status of the ticket

7



Find out how your team did; satisfaction surveys can be automatically sent after the customer completes their transaction and your team is alerted to any negative feedback

An AMANO Company