An AMANO Company

CVPS

Remote Request Technology

Convenient
Secure
Contactless

CVPS Remote Request Technology gives customers more options to request their vehicle. Cloud-based service allows SMS (text) and Call Center requests to be completed using a single local telephone number. Web-Based Request offers the ability for guest services to request cars via the ValetPlease.com website. For SMS and Web-Based Requests, the retrieval process is simplified with electronic retrieval requests, secure online payment, and satisfaction surveys. Ticketless Valet is part of the Remote Request Solution.

Features:

- Cloud-based
- No apps to download
- Vehicle request via SMS (text), automated call center, and web (www.ValetPlease.com)
- Automated, customizable messages
- A single phone number for SMS and Call Center requests
- Call center offers bailout option to speak to valet
- Mobile credit card payment available
- Post-to-room available
- Customer satisfaction surveys available
- Customization, including branding, available

cvps 3.0

CVPS **Remote Request Technology**

SMS (Text) Requests

Put your customers in the driver's seat by giving them the ability to send a text to request their vehicle.

Customers receive messages with updates on the status of their vehicle. Messages are automated by CVPS.

Add an another layer of convenience with secure mobile credit card payment.

Messages are customizable. Does your operation include a thorough cleaning protocol? Let your customers know.

Web-Based Requests

Web-Based Request offers the ability for a guest services to request the customer's vehicle via the ValetPlease.com website.

Alert customers when their vehicle has been delivered. Customer taking too long to claim their vehicle? You can also alert them them that their vehicle will be reparked if not claimed in a timely fashion.

Follow through and find out how your team did. Satisfaction surveys can be automatically sent after the customer completes their transaction.

CVPS .solutions
An AMANO Company

CVPS Solutions ⋮ 2699 Patton Road ⋮ Roseville, MN 55113 USA ⋮ Tel: (800) 955-3516
©2020 Amano McGann, Inc. RCS 07/28/20