AMANO McGANN

Amano MSM Mi-Office

Comprehensive Back Office

Your Parking Data
Anytime, Anywhere

Amano MSM presents the latest back office to provide you with the greatest control and visibility of your multi-space meter operations – all from any device with a web browser.

Mi-Office enables centralized remote management of multi-space pay stations, accessible from any web-enabled device. Amano McGann's reporting technology provides information vital to maximizing revenue, controlling costs, and efficiently deploying personnel.

Two-way communication

Two-way communication between Mi-Office and multi-space pay stations allows operators complete management of their devices over LAN and 4G LTE networks. Information transmitted includes:
- all operational warnings and pay station alarms
- details of low ticket stock
- coin box status
- comprehensive log of all transaction data

Live dashboard

Mi-Office presents a live, interactive dashboard for instant visibility of revenue data, pay station status, and performance notifications with a clear graphical display of pay station data. The dashboard is user-configurable to show key snapshot reports relevant to you.

Dynamic reporting

Quickly and easily generate reports and graphs and export to CSV, HTML, or PDF format. Users can filter by multiple parameters to generate custom reports for download or future review.

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amanomcgann.com

Dynamic, Intuitive Data at your Fingertips

Mi-Office delivers our most comprehensive back office, presenting your data in a graphical, user-friendly layout. Managing your multi-space pay stations has never been so easy or intuitive.

Live Dashboard

Instant visibility of your multi-space pay stations

Mi-Xchange integrates with third-party systems

Mi-Media allows you to remotely update video content

New Modules
Greater Flexibility and Control

Our six new modules provide additional functionality to allow you the greatest control and flexibility when managing your multi-space meter operations.

Mi-Reports

Mi-Tickets

Mi-Vouchers

Mi-Media

Mi-Tariffs

Mi-Xchange

Mi-Reports

Mi-Reports gives you full access to all your data, allowing you to create reports on any data collated by your pay stations. This allows you to go beyond the standard reports available in Mi-Office and build custom reports on the data that is relevant to your business.

Mi-Vouchers

With Mi-Vouchers, you can create unique barcodes that, when presented at the pay station, will give the patron free or discounted parking. Applications for Mi-Vouchers include residential, retail, and membership.

Mi-Tariffs

Create, edit, and deploy new tariffs right from inside the back office. Mi-Tariffs gives you the flexibility to change tariffs as needed.

Mi-Tickets

Design and create tickets with our ticket layout editor, Mi-Tickets. Control the look and feel of your parking tickets by choosing from a selection of pre-defined layouts or create a custom layout from scratch. The ticket editor is easy and intuitive to use, making it quick and simple to update your ticket designs.

Mi-Media

Generate a second revenue stream by selling advertising space on a high-definition video screen. Mi-Media allows complete control of the content being displayed. Easily upload static or motion graphics; create playlists specifying time, day, and date range for each piece of content; and update the video screens at any time. With access permission settings, you can utilize a third-party agency for management of your video screen advertising.

Mi-Xchange

Utilizing Mi-Xchange with standard industry protocols (APIs), data from the back office can integrate with third-party systems, including ANPR and back-office enforcement products.

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Mi-Office

Cloud-based
For Your Convenience

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Mi-Office

Multi-Tenancy

With the new Multi-Tenancy functionality within Mi-Office, an operator can now have multiple customers hosted on a single installation of Mi-Office. There are three levels of access permissions: *Operator* for visibility of all pay stations; *Customer* for visibility of all pay stations within their sites; and *Site* for visibility of pay stations only within a particular site. This allows the operator to configure one system and provide customers with access to view only data from their pay stations throughout the system.

Hosting Flexibility

Amano McGann takes pride in delivering the best service for our customers, including how your Mi-Office system is hosted. Choose the convenience of having your Mi-Office hosted by Amano McGann without the hassle of setting up infrastructure or ongoing maintenance. Alternatively, Mi-Office can be hosted by the customer if required to meet business needs or legal requirements. Whichever hosting option you choose, Mi-Office is always accessible via a web browser anytime, anywhere.

Amano McGann Hosted

4G LTE Only   Amano McGann Host   Internet   Web Browser

Customer Hosted Service

4G LTE   Local Service   Internet   Web Browser

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